DATAIR
EMPLOYEE BENEFIT SYSTEMS, INC.

Serving Pension & Benefits Professionals since 1967

Hardware and Software Requirements for
DATAIR Windows Application Software

Overview

This document outlines the minimum and recommended hardware requirements to run DATAIR applications. If your computer has less than the minimum requirements, you will not be able to install this product correctly. Actual requirements will vary based on your system configuration and the applications and features you install.

Operating Systems

Workstation Operating Systems (32-bit x86 & 64-bit x64 unless otherwise noted)

- Microsoft Windows 10
- Microsoft Windows 11

Server Operating Systems, including Terminal Services/Remote Desktop (64-bit x64)

- Microsoft Server 2012 (Note 1)
- Microsoft Server 2012 R2 (Note 1)
- Microsoft Server 2016
- Microsoft Server 2019
- Microsoft Server 2022

SQL Database Requirements (including Express Editions)

- SQL Server 2014 (** support ending on 07-09-2024)
- SQL Server 2016
- SQL Server 2017
- SQL Server 2019
- SQL Server 2022

Application Support

We do **not** support our applications in the following environments:

- WAN-based Database (Database must reside on the same LAN as the workstations)

Issues that our Tech Support staff reasonably analyze as being related to a non-supported environment may be subject to per-hour support fees or our inability to assist you in resolving those issues.

Notes

1) Microsoft will discontinue all support and updates, including security patches, for this version as October 10, 2023. DATAIR applications will continue to operate on this version, future updates of third-party components we deploy may necessitate discontinuing support without advance notice.
2) For all operating systems, the most recent Microsoft Service Packs and Updates are required.
3) Pro, Business, or above versions of workstation operating systems are recommended
4) Please see the Installation Guide for PE/Win for additional information, including Database Server requirements.

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Hardware Requirements

Individual Workstations

Feature	Minimum	Recommended
Processor	1.5 GHz Single-Core	2.5+ GHz with 2 or more cores
RAM Memory	2 GB 32-bit / 4 GB 64-bit	6 GB or more
Disk Space (excludes data)	20 GB	40 GB or higher

** Please refer to the minimum hardware requirements necessary to operate your workstation under its Microsoft Windows version (32-bit/64-bit) and support database requirements.

The above hardware requirements apply to:

- DATAIR Client/Task Manager
- DATAIR Document System
- DATAIR FlexPlus Administration System
- DATAIR Pension Reporter
- DATAIR Pension Administration System